

IS-BWYLLGOR CRAFFU (POLISI AC ADNODDAU) Y CABINET

2.00 PM DYDD MAWRTH, 17 HYDREF 2023

CYFARFOD AML-LEOLIAD - SIAMBR Y CYNGOR PORT TALBOT A MICROSOFT TEAMS

Rhaid gosod pob ffôn symudol ar y modd distaw ar gyfer parhad y cyfarfod

Gellir ffilmio'r cyfarfod hwn i'w ddarlledu'n fyw neu'n ddiweddarach drwy wefan y cyngor. Drwy gymryd rhan, rydych yn cytuno i gael eich ffilmio ac i'r delweddau a'r recordiadau sain hynny gael eu defnyddio at ddibenion gweddarlledu a/neu hyfforddiant o bosib.

Rhan 1

- 1. Cyhoeddiad y Cadeirydd
- 2. Datganiadau o fuddiannau
- 3. Cofnodion y cyfarfod blaenorol (Tudalennau 5 12)
 - 25 Gorffenaf 2023
 - 29 Awst 2023
- 4. Cynllunio ar gyfer olyniaeth (Tudalennau 13 40)
- 5. Craffu Cyn Penderfynu
 - Dethol eitemau priodol o agenda Is-bwyllgor (Polisi ac Adnoddau) y Cabinet ar gyfer craffu cyn penderfynu (adroddiadau Is-bwyllgor y Cabinet yn amgaeedig ar gyfer Aelodau Craffu).
- 6. Blaenraglen Waith 2023/24 (Tudalennau 41 42)

- 7. Eitemau brys
 Unrhyw eitemau brys yn ôl disgresiwn y Cadeirydd yn unol ag
 Adran 100BA(6)(b) o Ddeddf Llywodraeth Leol 1972 (fel y'i
 diwygiwyd).
- 8. Mynediad i gyfarfodydd Mynediad i gyfarfodydd i benderfynu a ddylid gwahardd y cyhoedd o'r eitem ganlynol yn unol ag Is-adran 100a(4) a (5) Deddf Llywodraeth Leol 1972 a'r paragraffau eithriedig perthnasol o Ran 4 Atodlen 12a y Ddeddf uchod.

Rhan 2

- 9. Craffu Eitem/Eitemau Preifat Cyn Penderfynu
 - Dewis eitemau priodol o Agenda Bwrdd y Cabinet ar gyfer craffu cyn penderfynu (amgaeir adroddiadau Bwrdd y Cabinet ar gyfer yr Aelodau Craffu)

K.Jones Prif Weithredwr

Canolfan Ddinesig Port Talbot

Dydd Mercher, 11 Hydref 2023

Aelodaeth y Pwyllgor:

Cadeirydd: Y Cynghorydd P.Rogers

Is-gadeirydd: Y Cynghorydd C.Jordan

Cynghorwyr: C.Galsworthy, R.G.Jones, R.Phillips, S.Pursey,

A.J.Richards, C.Clement-Williams a/ac

H.C.Clarke

Nodiadau:

(1) Os yw aelodau'r pwyllgor neu'r rhai nad ydynt yn aelodau'r pwyllgor am gynnig eitemau perthnasol i'w cynnwys ar yr agenda cyn

- cyfarfodydd y dyfodol, rhaid iddynt roi gwybod i'r Prif Weithredwr/Cadeirydd 8 niwrnod cyn y cyfarfod.
- (2) Os yw'r rhai nad ydynt yn aelodau'r pwyllgor am fod yn bresennol ar gyfer eitem o ddiddordeb, mae'n rhaid rhoi rhybudd ymlaen llaw (erbyn 12 hanner dydd ar y diwrnod cyn y cyfarfod). Gall y rhai nad ydynt yn aelodau'r pwyllgor siarad ond nid oes ganddynt hawl i bleidleisio, cynnig nac eilio unrhyw gynnig.
- (3) Fel arfer, ar gyfer trefniadau cyn craffu, bydd y Cadeirydd yn argymell eitemau gweithredol sydd ar ddod i'w trafod/herio. Mae hefyd yn agored i aelodau'r pwyllgor ofyn i eitemau gael eu trafod er y gofynnir i'r aelodau ddewis a dethol yma o ran materion pwysig.
- (4) Gwahoddir aelodau perthnasol Bwrdd y Cabinet hefyd i fod yn bresennol yn y cyfarfod at ddibenion Craffu/Ymgynghori.
- (5) Gofynnir i aelodau'r Pwyllgor Craffu ddod â'u papurau ar gyfer Bwrdd y Cabinet i'r cyfarfod.



Cabinet (Policy and Resources) Scrutiny Sub Committee

(Microsft Teams Meeting/ Hybrid Meeting in Council Chamber)

Members Present: 25 July 2023

Chairperson: Councillor P.Rogers

Vice Chairperson: Councillor C.Jordan

Councillors: R.G.Jones, A.J.Richards, C.Clement-Williams

and H.C.Clarke

Officers In T.Davies, B.Dennedy, C.Furlow-Harris,

Attendance C.Griffiths, T.Rees, S.Thomas and P.Chivers

Cabinet Invitees: Councillors S.K.Hunt, S.A.Knoyle and

A.Llewelyn

1. Chairs Announcements

The chair welcomed everyone to the meeting.

It was confirmed that the committee would be scrutinising items 7, 8 and 12 from the Cabinet Board Agenda.

2. **Declarations of Interests**

There were no declarations of interest recorded.

3. Minutes of the Previous Meeting

The minutes of the meetings held on the 24th January 2023, 7th March 2023 and 18th April 2023 were approved as a true and accurate record.

4. Pre-decision Scrutiny

250723

Registry Office - Celebrants Service

Members complimented the report and commented that the service was well-run and supported the plans for expansion. However, members questioned the accuracy of the information contained within the Integrated Impact Assessment; the narrative of items 3, 4, 5, 7 & 10 on pages 15-19 stated there was no impact but the corresponding matrix showed a positive impact.

The Head of Legal and Democratic Services confirmed that the matrix should have shown a neutral impact. The Integrated Impact Assessment is an important part of the decision-making process for members and officers will be reminded of the importance of ensuring that any narrative and text corresponds.

Members thanked the officers in the Registry service for their work in recent years on income generation.

Members questioned whether there was a need for officers to receive further Integrated Impact Assessment training. The Head of Service confirmed that a work programme was being developed, and work is ongoing within the Corporate Policy Team to embed the training and principles.

Following scrutiny, the report was supported to cabinet board.

Neath Port Talbot Welsh Church Act Trust Fund – Annual Report 2022 – 2023

The Head of Legal and Democratic Services brought members attention to information missing from the table of approved applications on 31 of the agenda pack.

The reference to The Rectorial Benefice should state The Rectorial Benefice of Aberafan St Marys Church and the reference to Sardis English Baptist Church should read Sardis English Baptist Church Resolven.

Members questioned the table on page 25 of the agenda pack which did not include figures relating to re-evaluation, members requested this is added to the table for clarity.

The Head of Service confirmed that this request would be forwarded to the Chief Finance Officer and in future any re-evaluations would be reported.

Members questioned the inclusion of an application from 2004/2005 in the table on page 31 and queried whether it should be included due to the time period elapsed. Members also questioned whether the organisation was still active.

The Head of Service confirmed that the funds are still available but haven't been drawn down by the organisation and therefore the application remains on record. If the organisation wished to claim the funds, additional due diligence may be required due to the time elapsed. There has been no contact from the organisation in recent times; once addressed the money can be removed from the system should the organisation no longer be in existence. Members commented that they were content with the situation as long as due diligence is carried out going forward.

Members questioned the table on page 25 of the report pack and commented that the summary did not clearly show that income is coming from investment. The Head of Legal and Democratic Services confirmed that this narrative will be included in future reports.

Following scrutiny, the report was supported to cabinet board.

Update on the ongoing work to support the Armed Forces Community in Neath Port Talbot

The Officer commented that the work outlined in the report was supported by the Regional Armed Forces Liaison Officer, (AFLO) and the post was funded by the Welsh Government. Although Neath Port Talbot are the host organisation, the regional post also provides support to Swansea and Bridgend Councils. The AFLO has recently secured a post in the Environment Directorate and it is hoped that a new officer will be appointed by early September.

Members fully supported the work but queried if there was a timetable for upcoming events. The officer confirmed that the Armed Forces Festival Concert was scheduled for 27th October with a flag raising event planned for 28th October. Members commented that it would have been good if the report had reflected that the work is ongoing and this was duly noted.

Following scrutiny the report was noted

5. Forward Work Programme 2023/24

The Forward Work Programme 2023/24 was noted.

6. **Urgent Items**

There were none.

CHAIRPERSON

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Cabinet (Policy and Resources) Scrutiny Sub Committee

(MULTI-LOCATION MEETING – COUNCIL CHAMBER PORT TALBOT AND MICROSOFT TEAMS)

Members Present: 29 August 2023

Chairperson: Councillor P.Rogers

Vice Chairperson: Councillor C.Jordan

Councillors: C.Clement-Williams, C.Galsworthy, S.Pursey,

R.G.Jones, H.C.Clarke and A.J.Richards

Officers In C.Griffiths, D. Phillips, T.Davies, N.Blackmore

Attendance and T.Rees

Cabinet Invitees: Councillors S.A.Knoyle and A.Llewelyn

1. Chairs Announcements

The chair welcomed everyone to the meeting.

It was confirmed that the committee would be scrutinising items 5 from the Cabinet Board Agenda.

2. **Declarations of Interests**

There were no declarations of interest recorded.

3. **Pre-decision Scrutiny**

Miscellaneous Grant Fund Application (Showmen's Guild South Wales and Northern Ireland) (Pages 3 - 8)

Members considered the report as circulated within the agenda pack.

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Members queried if any study had been carried out to understand the effect that Neath Fair has on local trade within Neath Town. Members were keen to understand why the Showmen's Guild had not received any Government funding during COVID.

Officers clarified the application was in relation to the funfair only and not the street fair. The £31,000 outlined in the application covers the cost of the funfair for both the September and Easter events that take place.

Officers advised that the criteria for COVID funding at the time was set by UK and Welsh Government. Applications for funding had to be made by organisations directly to UK and Welsh Government. Officers were unable to comment why the Showmen's Guild did not receive funding.

Officers were not aware of any specific analysis that has been undertaken with regards to the impact of the fun fair being present in the town as opposed to not being present.

Officers confirmed that an application for financial assistance is assessed on the criteria outlined in the report. There is no requirement on the applicant to demonstrate their affordability for the event for which they are applying for funding.

Members raised concern with the use of the policy and whether it was fit for purpose in relation to being for charitable and voluntarily organisations and for the benefit of the community. Members queried what benefit does the Showmen's Guild have and how is that putting back into the local community, as the profits are distributed amongst those involved in the event, not given to the community.

It was confirmed that the Showmen's Guild is a collective of individuals and is not a legal entity within their own right and therefore was no requirement specifically for an organisation to be a voluntary or charitable organisation, only that if an organisation of this type applied they must be committed to endeavours of a local nature.. Officers clarified that the terms outlined above do not preclude other organisations from applying. The purpose of the miscellaneous grant is to be a general catch all, where no specific grant is capable of being utilised. Discretion vests in the local authority as to whether members wish to grant a relief or not to the organisation applying.

The report documented that if the grant was not successful then the fair would not be proceeding. Members expressed their concern that NPT Communications had issued a statement on 23rd August 2023, which clearly indicated that the fair was proceeding.

Officers confirmed that a number of policies are being reviewed by the Head of Culture, Leisure and Tourism, working with the Head of Regeneration and other relevant officers to consider events and events management in general and how the Council relates to those organisations. Part of the review will be events that the Council are asked to make a financial contributions to. This may touch upon the Miscellaneous Grant Scheme and any other grant pot which touches upon this area. Any changes required would be an executive decision so the scrutiny committee would have an opportunity to consider the items in more detail at the appropriate time should they wish.

Following scrutiny, the report was supported to cabinet board.

4. Urgent Items

There were none.

CHAIRPERSON

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CABINET POLICY & RESOURCES SUB-COMMITTEE 17TH OCTOBER 2023

REPORT OF THE HEAD OF PEOPLE & ORGANISATIONAL DEVELOPMENT

Succession Planning Update

Purpose of Report

To provide members with information in relation to succession planning activity in the context of the council's Strategic Workforce Plan – the Future of Work Strategy.

Background information: Strategic Workforce Plan – Future of Work Strategy

Members will receive a presentation at committee providing an overview of the Council's Strategic Workforce Plan, the Future of Work Strategy 2022 – 2027.

This is the link to plan on the council's sharepoint:

The Future of Work Strategy - Strategic Workforce Plan 2022-2027 (sharepoint.com)

The Strategic Workforce Plan links to and supports the council's strategic priorities as set out in the Corporate Plan 2022 – 2027, by identifying what the workforce needs to look like and how it needs to operate to deliver outcomes for the residents of Neath Port Talbot. The Plan helps provide the direction and to ensure that we have the right people, with the right skills and attitudes, in the right place and at the right level. It is a 5 year Plan that aligns with other key strategies but will be reviewed each year to ensure it is still fit for purpose.

The plan was very much co-produced with the council's Corporate Management Group, and developed over a number of months during which we listened to what's important to our employees and managers at every level as well as our trade union partners. We also worked with Audit Wales and the Chartered Institute of Personnel and Development (CIPD) to ensure our people practices are the best they can be. A consultation in relation to the plan was launched in August 2022, and all employees

were encouraged to provide feedback. Face to face consultation also took place with our recognised trade unions across the council. Corporate Directors approved the plan at their meeting of 12th October 2022 for presentation and approval by Personnel Committee on 24th October 2022.

The plan describes our key workforce priorities and includes a 12 month delivery plan. The plan will be reviewed by 31st March 2024 to ensure that the priorities remain fit for purpose and a further 12 month delivery plan will be developed for 2024 / 25. This will of course be carried out with input from the Corporate Management Group and all of our stakeholders, including managers, employees, trade unions and external partners.

Succession planning

Succession planning is a key workforce planning activity, and is a process for identifying business critical jobs and developing an action plan to deliver future incumbent post-holders. The council has adopted a strategic approach to succession planning that takes place at both a corporate level (via the strategic workforce plan) and operational service level (via the succession planning toolkit). The strategies that support succession planning will range from line manager / service led actions such as ensuring regular supervision and performance management takes place, ensuring training plans are in place and up to date, ensuring a development and learning culture is encouraged, etc, to wide ranging corporate strategies, for example to develop leadership across the council, to recruit and retain the best quality staff and to be an employer of choice.

A comprehensive **Succession Planning Toolkit** was developed and agreed prior to the pandemic. As with all services, priorities changed as we grappled with the challenges associated with COVID-19, and as such, work on succession planning was suspended. The link to view the toolkit on sharepoint is provided below:

Succession Planning Toolkit.doc (sharepoint.com)

The Delivery Plan appended to the Strategic Workforce Plan sets out that we will "embed operational service level workforce planning, via the Succession Planning Toolkit". The outcome is described as "our Heads of Service and Accountable Managers will have the knowledge and skill set to develop a succession plan for each service, in order to identify and

develop the potential future leaders and individuals required to fill other business-critical positions within the Council to ensure we continue to provide high quality services to our citizens".

The presentation to members at committee will provide an overview of the succession planning toolkit, the actions we have taken to embed succession planning activity and actions flowing from this activity.

Financial Impacts:

Staffing costs account for 48.6% or £61 million of gross expenditure (as at September 2023).

Integrated impact assessment:

A full impact is not required as this report is for information only.

Valleys Communities Impacts:

No Impact.

Workforce Impacts:

Workforce planning at both a strategic and operational level will help ensure the council delivers its aim of having the right number of people with the rights skills and attitudes in place at the right time to deliver council services and functions.

Legal Impacts:

No impact.

Risk Management Impacts:

The Strategic Workforce Plan and the Succession Planning Toolkit both seek to reduce workforce risks associated with recruitment and retention by ensuring actions are in place to mitigate against these risks.

Crime and Disorder Impacts

No impact.

Counter Terrorism Impacts

No impact

Consultation:

There is no requirement under the Constitution for external consultation on this item.

Recommendations:

It is **RECOMMENDED** that this report is NOTED.

FOR INFORMATION

Appendices:

None.

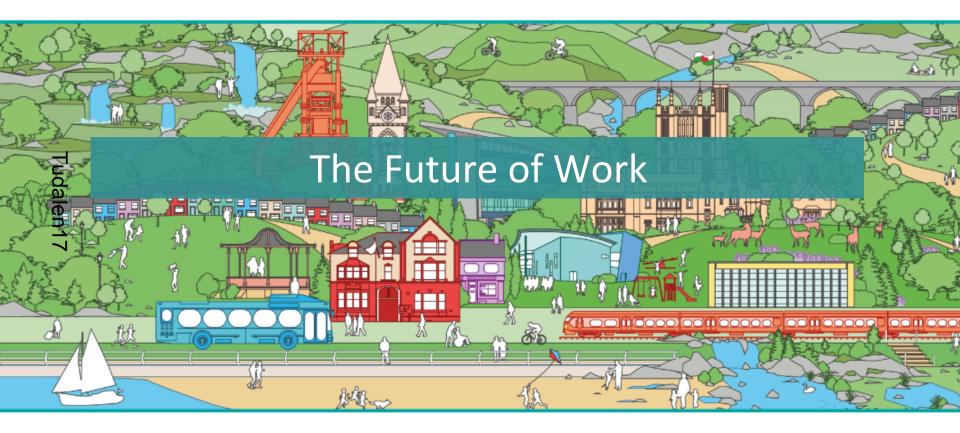
List of background papers:

The Strategic Workforce Plan: The Future of Work Strategy The Succession Planning Toolkit

Officer Contact

Sheenagh Rees, Head of People & Organisational Development, Email: s.rees5@npt.gov.uk or tel. 01639 763315.





Background and context



What does the council need to look like in future?

Quite simply, we want to have the right number of people with the right skills and attitudes in place at the right time to deliver council services and functions.

How will we achieve this?

By delivering the following key objectives:

- Delivering the workforce actions needed in the short, medium and long term to implement the Corporate Plan whilst ensuring the health, safety and well-being of our people.
- 2. Embedding the Corporate Priorities, Vision and Values.

Delivery: The Future of Work Team

Head of People & Organisational Development

Communications Manager

Principal HR Manager

Learning, Training & Development Manager

Future of Work Engagement Officer GR 8 Future of Work HR Business Partner
GR 11
HR Policy & Practice Development
Officers x 2 GR 8
Seconded Trade Union Officer
Project support / contract
administration x 2 GR 5

OD Officer GR 8
Project Support / training
administration GRS

Key priorities



Resourcing Team Neath Port Talbot



Developing and Retaining Talent



Employer of Choice – Employee Experience and Engagement



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Developing the Future of Work



Knowledge and Skills Development



A Safe Workplace – supporting the health and well-being of our employees



An inclusive workplace where all our employees can be themselves

Delivery Plan – Resourcing Team NPT

If we cannot recruit and retain the best employees to deliver our services, this will represent a real threat to the future delivery of council services and priorities.

Action:

 Establish a Recruitment Taskforce to drive the council's recruitment strategy

Jobs (npt.gov.uk)





https://www.npt.gov.uk/35194







Establish a Recruitment Taskforce to drive the Council's recruitment strategy

Establish Recruitment
Taskforce

Introduction of iTrent Recruitment Module



Improved Recruitment Interface

What impact has this had?



2020/2021 355 job adverts 2021/2022 762 job adverts 2022/2023 753 job adverts





2020/2021 386 appointments 2021/2022 629 appointments 1 63% 2022/2023 687 appointments 1 9%



Recruitment Experience Survey Results





Local Council ratings (average)

NPT 4.3/5 Swansea 3.6/5 Bridgend 3.6/5 **RCT 4/5**

Reviews





NPT Employer Reviews





- Very Good/Excellent Employer
- · Supportive Management
- · Warm and Friendly Team
- · Flexible Working
- Good holiday and sick pay

- Low Wages/Salary
- Lack of progression

Employer of Choice – Employee Experience and Engagement

Turnover Rates

2021/2022

2022/2023







7.73%



12.82%



8.60%



10%



11.87%

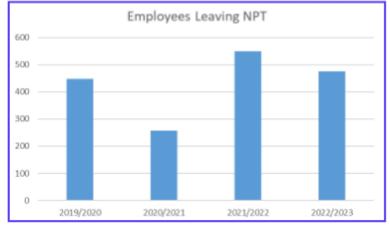


14.7%



10.81%

Employer of Choice - Employee Experience and Engagement



Promotion elsewhere leaving 22% since the plan was introduced

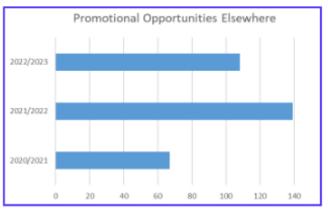


Resignations

30% since

the plan was

introduced



Delivery Plan – Developing and Retaining Talent

Embed operational service level workforce planning via the succession planning toolkit

The Succession Planning Toolkit

Five Steps:

- Data Collection Understand your workforce
- Assessment of Key Jobs Identify business critical jobs where there is a need for "successors" and develop a plan of action to ensure a talent pipeline for the next 2-3 years
- Assessment of Current Employees Do employees have the appropriate skills/qualifications to move into business critical roles? How can you ensure this?
- Future Needs Linked to Service Recovery Plans, consider how services might change (budgets, changes in technology, work practices etc). How will you ensure people can keep pace with the change – ensuring you have the right people, in the right place at the right time?
- Scenario Planning Consider actions for recruitment and retention

Introduction to succession planning

https://youtu.be/39E8NvBWrTk

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37 Plans completed to date

235 Business Critical Jobs identified

What next?

- Review completed succession plans to inform next iteration of the Delivery Plan
- Review Succession Planning Toolkit to learn lessons from implementation / feedback
- Increase number of completed plans

Employer of Choice – Employee Experience and Engagement Overview of our current offer

Nationally agreed pay scales

Premium payments

Standby payments

Sleeping in allowance

∄\light-time allowance

हू Rotating shift allowance

Soccupational Sick Pay Scheme

Local Government Pension Scheme

Holiday entitlement (26 / 33 days +

bank holidays + extra statutory day)

Long service award

Range of Flexible working schemes

Maternity scheme

Adoptive parents leave

Parental Bereavement Leave

Occupational Health Service

Discounted rates for Celtic Leisure

Staff Health & Wellbeing Group

Special Leave Scheme

Employer Support Policing Scheme

Travel & Subsistence Scheme

Salary Sacrifice Schemes:

- Cycle2Work
- AVCs

Tax Free Childcare Vouchers

New initiatives to enhance our offer

- Carer's Policy / Employers for Carers Support Platform √
- Disability Passport Scheme √
- Electric Vehicle Salary Sacrifice Scheme ✓
- Financial Well-being Strategy ✓
 - Salary Finance ✓

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- Employee Assistance Programme 🗸
- Review of Special Leave Scheme ✓
- Menopause Policy + Action Plan ✓
- Review of Acting up and Honorarium payments ~ underway
- Volunteering Scheme ~ underway
- School well-being group ~ pending
- Annual Employee Engagement Survey ~ underway
- Review of Notice Periods ~ underway

Developing the Future of Work

- Reduce unnecessary bureaucracy in employment polices + process = less prescriptive ✓
- Review of the Hybrid Working Framework ✓
- Management training: managing in a hybrid world ✓
- Confirmation of new working arrangements ~ underway
- Establish a working group to introduce more choice and flexibility for front-line colleagues ~ pending

Knowledge and Skills Development



Delivery of a comprehensive programme of training & development for all employees ✓



Development of Management and Leadership Development Pathway ~ underway



Re-established face to face Corporate **Induction Day**



Apprenticeship programmes



Mentoring Scheme: Ment2Be NPT

A Safe Workplace – supporting the health and wellbeing of our employees

- Embed Health & Safety
 Culture ~ underway
- Partnership with Time to Change Wales ✓
- Menopause Action
 Plan ✓
- Training for Managers √
- Employee Assistance
 Programme √

An inclusive Workplace Where all employees can be themselves

- Ethnic Minority Employee Network 🗸
- Tudalen38 Gender Equality Action Plan / Chwarae Teg Fair Play Employer ✓
 - Career mentoring for low-paid women ✓
 - Disabilty Passport Scheme

 ✓
 - Anonymised application forms ✓
 - LGBTQ+ Employee Network ~ pending
 - Disability Employee Network ~ pending

What next?

Review of the priorities

Development of 2024 / 25 Delivery Plan



LET'S WORK TOGETHER

futureofwork@npt.gov.uk

<u>Cabinet (Policy and Resources) Scrutiny Sub Committee</u> (All starting 2pm unless otherwise stated)

Meeting Date	Agenda Item	Contact Officer
2023		
25 July		
Tud		
<u>September</u>		
To October	Succession Planning Framework	Sheenagh Rees/Lynne Doyle/Diane Hopkins
28 November	Income Generation – Update	Chris Saunders
	3 rd Sector Grants	Noelwyn Daniel/Caryn Furlow
2024		
9 January	Emergency Planning – Policy Strategy & Update	Emma John
20 February		
9 April		

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14 May	

Items to be scheduled in for 2023/24 FWP

- Procurement Strategy June 2023, Craig Griffiths
- Review of Customer Services Scoping Document For Information Only Autumn 2023